

# Mountain Brook of Madison 2010 Homeowner Survey Results

Date: Sunday, December 5, 2010

Number of Responses: 26

Note: If there was no answer to the question, the number of responses may not total the number received.

## General Questions

		Yes	No	Did not know about it
1	Do you use the www.mtnbrookofmadison.com website?	19	5	1
		Yes	No, But I will get added	Not Interested
2	Are you on the community email list?	18	6	2
		Yes	No	Don't Care
3	What types of notices would you like to get through email?			
a.	Security / Neighborhood Watch Alerts	24	0	0
b.	Pool Open / Pool Close Notices	23	2	0
c.	Monthly or Quarterly Neighborhood Newsletter	24	1	1
d.	Yearly Dues Payment Reminder / Annual Meeting Reminder	24	1	0
4	Would you like to have Homeowner/Resident ID Cards that could be required at the Pool and Tennis Courts?	19	4	3
5	Would you like regular (i.e., quarterly, semi-annually) planned social activities similar to Edgewater?	17	1	7

### Comments:

(24) "\*" next to Homeowner/Resident ID cards

## 2011 Planning

		Yes	No	Don't Care
6	What do you feel should be the top priority issues for the 2011 BoD?			
a.	Covenants Enforcement – Home/Fence Maintenance	24	0	0
b.	Covenants Enforcement – Parking on Streets	18	4	2
c.	Covenants Enforcement – Yard Clutter / Trash Cans	22	1	1
d.	Tennis Court Upgrades (resurfacing, net repair, backboard, fully enclosed fence and gate)	13	1	9
e.	Keyless Entry at Pool, Tennis Courts, and Clubhouse	19	2	4
f.	Renovate Landscaping at Entrances	15	8	1
g.	Security Cameras at Pool and Clubhouse	11	7	4
h.	Other -	3	2	1

### Comments:

(3) Renovate Landscaping at Entrances is a top priority; grass edging on all curbs?

(8) Other - Commercial vehicle parking at residence

(14) "!" Next to Parking on Streets

(15) "\*" Next to Renovate Landscaping at Entrances

(18) Security is top priority; Other - Gating of Mtn Brook; Wood fencing along Zierdt Rd replaced with cinder block and brick for safety, security, privacy due to high traffic and accidents.

(24) "\*" Next to Yard Clutter/Trash Cans; Other - Trim hedge at consistent height; Yard waste and trash cans - out night before pick-up and in night of pick-up; some homes continue putting yard waste on boulevard.

**Recreational Facilities**

		Frequently	Occasionally	Never
7	How often do you use the Clubhouse facility?	1	5	16
		Yes	No	Never Use
8	Are you satisfied with the Clubhouse maintenance, quality, and safety?	19	2	4
		Frequently	Occasionally	Never
9	How often do you use the Pool facility?	4	15	7
		Yes	No	Never Use
10	Are you satisfied with the Pool maintenance, quality, and safety?	18	3	3
		Frequently	Occasionally	Never
11	How often do you use the Tennis Court facility?	1	6	19
		Yes	No	Never Use
12	Are you satisfied with the Tennis Court maintenance, quality, and safety?	5	5	12

**Comments:**

(1) Tennis Court needs to be resurfaced, new net and better enclosure

(24) Would like the tennis court enclosed; Not sure if the pool furniture - wooden tables with benches - got repaired.

**Covenants and Covenant Enforcement**

		Yes	No	Don't Care
13	Is it important to you that we have updated covenants that are consistent and fair and enforceable?	24	0	0
14	Are you willing to accept the possible additional expenses involved with consistent enforcement of Covenant rules?	20	2	1
15	Do you think there is a parking problem in the neighborhood?	15	7	3
16	If so, do you feel the BoD should enforce documented parking rules?	17	4	0

**Comments:**

(14) "!" Next to Parking Problem and BoD should enforce parking rules.

(23) "!" Next to Updated Covenants that are consistent and enforceable; Only a small amount of people refuse to use their driveway - Maybe a notice in the mail might solve the problem.

**Committees**

		Yes	No	Don't Care
17	What committees would you like to see formed? Check all that apply.			
a.	Architectural Modification / Control	16	1	3
b.	Entertainment / Social / Welcoming	9	4	5
c.	Newsletter / Communication	17	0	4
d.	Safety / Security / Crime Watch	19	1	2
e.	Landscape / Beautification	17	3	2
f.	Pool / Tennis / Recreational	14	2	4
g.	Covenants / By-Laws Enforcement	18	0	3
h.	Block Captains – Neighborhood POCs	7	4	9
i.	Other -	2	1	1

		Yes	Not This Year	Never
18	Would you be interested in serving on the Board or a Committee this year?	4	8	3

**Comments:**

(3) "\*\*\*" next to Security/Crime Watch

(10) I would be interested (in being on the BoD), but I travel each week and now I believe I will be in Iraq for the next year.

**HOA Dues**

		Too High	About Right	Too Low
19	Do you think the annual dues are	1	19	1

		Yes	No	Not Sure / Maybe
20	Do you feel you have received value from the HOA for the amount of your annual dues?	16	3	4

		Yes	No	Don't Need
21	Would you like a dues payment plan (Quarterly or Semi-Annually)?	4	10	11

		Yes	No	Don't Need
22	If you would like a payment plan, are you willing to pay a service charge for multiple billings/reminders?	2	7	12

		Yes	No	Never an Issue
23	If you have ever not paid your dues on time, is it because they are due January 1?	2	4	17

		Yes	No	Do Not Care
24	If the due date is a problem for you, would it be easier if dues were moved to July 1 or October 1?	7	3	13

**Comments:**

(2) Are the lights at the entrances (highlighting the signs "Mountain Brook") blown? Can they be replaced?

(3) Jan. 1 is a bad time for dues

(4) Although I'm able to pay my dues in Dec, it is an odd time of year. I would prefer July or Oct as a new due date.

(15) I think the board does a great job &amp; I understand how tough it is getting volunteers. I am just too busy this year to serve. Please keep me informed of any special projects you need me to help &amp; I will get some volunteers to help out.

(23) Need a little more up keeping and pride of your property.